

GENERAL FAQ

1. What is Sentosa Fun Pass?

Sentosa Fun Pass is an attraction bundle package that offers up to 60% discounts as compared to ala-carte attraction tickets.

2. Which attractions can I visit with Sentosa Fun Pass?

Refer to "[List of Redeemable Items](#)"

3. What are the operating hours of the attractions?

The operating hours of the participating attractions under the Token Fun Pass are as follows:

Attraction	Operating Hours	Last Entry
4D Adventure Land: Desperados in 4D	10.00am to 9.00pm	8.50pm
4D Adventure Land: Extreme Log Ride	10.00am to 9.00pm	8.45pm
4D Adventure Land: Journey 2, The Mysterious Island	10.00am to 9.00pm	8.45pm
4D Adventure Land: Haunted Mine Ride 4D	10.00am to 9.00pm	8.40pm
Adventure Cove Water Park	Refer to Official Website for more information	5.30pm
AJ Hackett Sentosa	Sun to Thu: 10.00am to 7.00pm Fri, Sat & PH: 10.00am to 9pm	
Beach Plaza Fun Shop	Mon to Fri: 11.00am to 9.00pm Sat & Sun: 10.30am to 9.30pm	
Butterfly Park & Insect Kingdom	9.30am to 7.00pm	6.30pm
Go Green: Bi-Pedal Bicycle (30 min, 1 Hour and 2 Hours)	10.00am to 7.30pm	5.30pm
Go Green: Segway Fun Ride (250m, 500m and 800m)	10.00am to 7.30pm	7.15pm
Go Green: Segway Eco Adventure	10.00am to 7.30pm	6.45pm
HeadRock VR	Mon to Fri: 10.00am to 8.00pm Sat & Sun: 10.00am to 8.00pm	7.00pm
iFLY Singapore	Mon, Tue, Thu to Sun: 9.00am to 9.30pm Wed: 11.00am to 9.30pm	9.30pm
KidZania Singapore	Refer to Official Website for more information	4.30pm
Mega Adventure Park: MegaBounce	11.00am to 7.00pm	5.30pm
Mega Adventure Park: MegaJump	11.00am to 7.00pm	5.30pm
Mega Adventure Park: MegaZip	11.00am to 7.00pm	5.30pm
Mega Adventure Park: 2 Rides - MegaJump & MegaClimb - MegaBounce & MegaZip	11.00am to 7.00pm	6.45pm
Maritime Experiential Museum	Refer to Official Website for more information	6.30pm
Nestopia	Mon to Fri: 11.00am to 9.00pm Sat & Sun: 9.00am to 9.00pm	
S.E.A Aquarium	Refer to Official Website for more information	6.30pm
Sentosa Island Bus Tour	Tour Commences at 10.30am, 12.30pm or 3.30pm <i>(Look out for our friendly tour guide at Sentosa Cable Car Station Retail Shop – Beside Starbucks Café at Imbiah Lookout Zone)</i>	
Show Bites	Mon to Fri: 3.00pm to 9.00pm Sat & Sun: 12.00pm to 9.00pm	
Trick Eye Museum	10.00am to 9.00pm	8.00pm
Wings of Time (Inc Standard &/or Premium Seat)	Showtime: 7.40pm or 8.40pm	

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4. Are the attractions suitable for my child?

Most of the attractions listed in Sentosa Fun Pass are children-friendly. However, please kindly be advised that some attractions have specific weight and height requirements.

You may refer to the table for the requirements for the respective attractions:

Attraction	Height Requirement	Weight Requirement	Other Requirement(s)
Go Green Segway Fun Rides	Min: 105cm	Max: 120kg	
MegaBounce @ Mega Adventure Park		Min: 10kg Max: 90kg	
MegaJump @ Mega Adventure Park		Min: 30kg Max:120kg	
MegaClimb @ Mega Adventure Park	Min: 120cm	Min: 25kg Max:120kg	
iFLY Singapore (First-Timer Challenge)	Shorter than 1.8m Taller than 1.8m	Less than 120kg Less than 140kg	Min Age: 7 Years Old Indemnity Form is required
Ola Beach Club			Indemnity Form is required
Universal Studios Singapore	Refer to their official website for more information		

5. Are there top up options available for Sentosa Fun Pass?

Yes. Top-up options are available at all Sentosa Ticketing Counters. Top-ups are available in denominations of 5 Tokens at \$5.

6. Can Sentosa Pass be purchase by non-residents?

Yes. Sentosa Fun Pass can be purchased by all guests, including non-residents.

7. Is Sentosa Fun Pass transferrable?

No. Sentosa Fun Pass is non-transferrable and cannot be combined with any other pass. Each pass allows multiple redemptions at all attractions except for KidZania Singapore.

8. Is the island admissions to Sentosa included in the Sentosa Fun Pass?

No. Island admission charges are not included in the Sentosa Fun Pass or individual attraction tickets. Admission charges may vary in accordance to the mode of entry. For more information, please visit [webpage](#).

9. Does Sentosa Fun Pass include guided tours, hotel transfers and meals?

No. Guided tours, hotel transfers and meals are not included in Sentosa Fun Pass.

10. Does Sentosa Fun Pass include express/priority/ skip queue passes?

No. Express/priority/ skip queue passes are not included in Sentosa Fun Pass.

11. Do I get group discounts if I bulk purchase a certain number of tickets?

No. Group discounts are not applicable for Sentosa Fun Pass.

TICKETS & REDEMPTIONS

1. How much does Sentosa Fun Pass cost?

Type	Price	
Sentosa Fun Pass – 55 Tokens	Adult: S\$51	Child: S\$51
Sentosa Fun Pass – 80 Tokens	Adult: S\$72	Child: S\$72
Sentosa Fun Pass – 120 Tokens	Adult: S\$105	Child: S\$105
Sentosa Fun Pass – 55 Tokens + USS Bundle	Adult: S\$120	Child: S\$100
Sentosa Fun Pass – 80 Tokens + USS Bundle	Adult: S\$140	Child: S\$120
Sentosa Fun Pass – 120 Tokens + USS Bundle	Adult: S\$170	Child: S\$150

2. What is U.P.?

U.P. means Usual Price.

3. Can I make payment with my Debit Card if I do not have a Credit Card?

Yes. You can make payment with your Debit Card as long as it is powered by Visa, MasterCard, JCB or China Union Pay.

4. Are there Senior Citizen tickets?

No. We do not have tickets specifically for Senior Citizen.

5. What is the age requirement for child pricing?

Child between the ages of 3 to 12 Years Old will be entitled to child pricing for Sentosa Fun Pass.

6. Would I be able to select the date of visit?

Tickets purchased from [Sentosa Online Store](#) are available for 3 months from the date of purchase. You may use the Sentosa Fun Pass within this stipulated period hence no specific date of visit is required.

7. Will I receive any individual physical attraction tickets?

Yes. Upon purchase/redemption, you will be given a physical ticket that is coded with the respective number of tokens for ease of use.

8. Where can I purchase Sentosa Fun Pass?

Sentosa Fun Pass can be purchased from Sentosa Online Store and/or at any Sentosa Ticketing Counters on your day of visit. Prices are standardized across both platforms.

9. Where are the Sentosa Ticketing Counters located at?

Sentosa Ticketing Counters	Operating Hours
Within Sentosa Island	
Beach Station (below Sentosa Express, Beach Station)	Daily: 9.00am to 9.00pm
Imbiah Forecourt (opposite Madame Tussauds Singapore)	Daily: 10.00am to 6.00pm
Imbiah Lookout (opposite Sentosa Express, Imbiah Station)	Daily: 10.00am to 7.00pm
Sentosa Boardwalk (end of Sentosa Boardwalk/ before entrance to RWS)	Daily: 9.00am to 5.00pm
Resorts World Sentosa Station (below Sentosa Express, RWS Station)	Daily: 9.00am to 8.00pm
Outside Sentosa Island	
VivoCity Station (VivoCity Lobby L, Level 3, Sentosa Express)	Daily: 9.00am to 9.00pm

TICKETS & REDEMPTIONS

10. Are the prices shown in Singapore Dollars?

Yes, all prices shown are in Singapore Dollars.

11. What is the validity period for Sentosa Fun Pass?

- a. For online purchase from Sentosa Online Store:
 - You will receive a confirmation email once the transaction is successful. The email confirmation will be valid for 3 months from the date of purchase. You may redeem/use the Sentosa Fun Pass at any Sentosa Ticketing Counter within this stipulated period.
- b. For offline purchase from Sentosa Ticketing Counter:
 - You will receive a physical ticket, and the ticket is valid for 2 days from the date of purchase.

**Please be advised that the Sentosa Fun Pass is to be utilized within 2 consecutive days upon redemption.*

12. Can I purchase the Sentosa Fun Pass as a gift?

Yes. You may purchase the Sentosa Fun Pass as a gift. However please kindly note the following:

- a. Do ensure the name reflected on the booking confirmation is the same as the credit card holder's name.
- b. For ticket collection: The authorized person will have to present the following documents:
 - Email confirmation receipt (Starts with STIC)
 - Signed [Letter of Authorization](#)
 - Authorized person's proof of identity

13. Are we issued e-tickets for purchases made online at the Sentosa Online Store?

No. You will receive a confirmation email once the transaction is successful. The email confirmation will be valid for 3 months from the date of purchase. You may redeem/use the Sentosa Fun Pass at any Sentosa Ticketing Counter within this stipulated period. Upon purchase/redemption, you will be given a physical ticket that is coded with the respective number of tokens for ease of use.

14. Can I top-up tokens in my Sentosa Fun Pass?

Yes. Top-up options are available at all Sentosa Ticketing Counters. Top-ups are available in denominations of 5 Tokens at \$5.

15. Is there any refund of tokens if I am unable to fully utilize all the tokens in my Sentosa Fun Pass?

No. There is no refund for any unused tokens.