

GENERAL FAQ

1. What is Sentosa Fun Pass?

Sentosa Fun Pass is an attraction bundle package that offers up to 60% discounts as compared to ala-carte attraction tickets.

2. Which attractions can I visit with Sentosa Fun Pass?

Refer to "[List of Redeemable Items](#)"

3. What are the operating hours of the attractions?

Due to the progressive reopening of attractions during Phase 2 in Singapore, please visit the website of the respective attractions for the latest information regarding their reopening dates and operating hours.

Attraction	Website	Reopening Status as of 19 July 2020
AJ Hackett Sentosa	https://www.ajhackett.com/sentosa/	Open
Go Green	https://gogreenholdings.com/	Open
HeadRock VR	https://www.headrockvr.sg/	Open
HydroDash	https://www.hydrodash.com.sg/home/	Open
iFLY Singapore	https://www.iflysingapore.com/	Open
Madame Tussauds Singapore	https://www.madametussauds.com/singapore/en/	Open
Mega Adventure Park	https://sg.megaadventure.com/	Open
Nestopia	http://www.shangri-la.com/singapore/rasentosaresort/for-kids/nestopia/	Open
S.E.A Aquarium	https://www.rwsentosa.com/en/attractions/sea-aquarium/explore	Open
Sentosa Island Bus Tour	https://www.onefabergroup.com/sentosa-island-bus-tour	Open
Singapore Cable Car	https://www.onefabergroup.com/singapore-cable-car-sky-network	Open
Trick Eye Museum	https://trickeye.com/singapore/	Open
4D Adventure Land	http://4dadventureland.com.sg/	Closed
Butterfly Park & Insect Kingdom	https://jungle.com.sg/	Closed
Ola Beach Club	https://www.olabeachclub.com/	Closed
Wings of Time	https://www.onefabergroup.com/wings-of-time	Closed

GENERAL FAQ

4. Are the attractions suitable for my child?

Most of the attractions listed in Sentosa Fun Pass are children-friendly. However, please kindly be advised that some attractions have specific weight and height requirements.

You may refer to the website of the respective attractions for the applicable requirements for your visit.

Attraction	Website
AJ Hackett Sentosa	https://www.ajhackett.com/sentosa/
Go Green	https://gogreenholdings.com/
HeadRock VR	https://www.headrockvr.sg/
HydroDash	https://www.hydrodash.com.sg/home/
iFLY Singapore	https://www.iflysingapore.com/
Madame Tussauds Singapore	https://www.madametussauds.com/singapore/en/
Mega Adventure Park	https://sg.megaadventure.com/
Nestopia	http://www.shangri-la.com/singapore/rasasentosaresort/for-kids/nestopia/
S.E.A Aquarium	https://www.rwsentosa.com/en/attractions/sea-aquarium/explore
Sentosa Island Bus Tour	https://www.onefabergroup.com/sentosa-island-bus-tour
Singapore Cable Car	https://www.onefabergroup.com/singapore-cable-car-sky-network
Trick Eye Museum	https://trickeye.com/singapore/
4D Adventure Land	http://4dadventureland.com.sg/
Butterfly Park & Insect Kingdom	https://jungle.com.sg/
Ola Beach Club	https://www.olabeachclub.com/
Wings of Time	https://www.onefabergroup.com/wings-of-time

5. Are there top up options available for Sentosa Fun Pass?

Yes. Top-up options are available at all Sentosa Ticketing Counters. Top-ups are available in denominations of 5 Tokens at \$5.

6. Can Sentosa Pass be purchase by non-residents?

Yes. Sentosa Fun Pass can be purchased by all guests, including non-residents.

7. Is Sentosa Fun Pass transferrable?

No. Sentosa Fun Pass is non-transferrable and cannot be combined with any other pass. Each pass allows multiple redemptions at all attractions except for KidZania Singapore.

8. Is the island admissions to Sentosa included in the Sentosa Fun Pass?

No. Island admission charges are not included in the Sentosa Fun Pass or individual attraction tickets. Admission charges may vary in accordance to the mode of entry. For more information, please visit [webpage](#).

9. Does Sentosa Fun Pass include guided tours, hotel transfers and meals?

No. Guided tours, hotel transfers and meals are not included in Sentosa Fun Pass.

10. Does Sentosa Fun Pass include express/priority/ skip queue passes?

No. Express/priority/ skip queue passes are not included in Sentosa Fun Pass.

11. Do I get group discounts if I bulk purchase a certain number of tickets?

No. Group discounts are not applicable for Sentosa Fun Pass.

TICKETS & REDEMPTIONS

1. How much does Sentosa Fun Pass cost?

Type	Price	
Sentosa Fun Pass – 60 Tokens	Standard: \$60	
Sentosa Fun Pass – 90 Tokens + 5 Free Tokens	Standard: \$90	
Sentosa Fun Pass – 120 Tokens + 10 Free Tokens	Standard: \$120	
Sentosa Fun Pass – 60 Tokens + USS Bundle	Adult: S\$129	Child: S\$109
Sentosa Fun Pass – 90+5 Free Tokens + USS Bundle	Adult: S\$155	Child: S\$135
Sentosa Fun Pass – 120+10 Free Tokens + USS Bundle	Adult: S\$179	Child: S\$159

2. What is U.P.?

U.P. means Usual Price.

3. Can I make payment with my Debit Card if I do not have a Credit Card?

Yes. You can make payment with your Debit Card as long as it is powered by Visa, MasterCard, JCB or China Union Pay.

4. Are there Senior Citizen tickets?

No. We do not have tickets specifically for Senior Citizen.

5. What is the age requirement for child pricing?

Child between the ages of 3 to 12 Years Old will be entitled to child pricing for Sentosa Fun Pass.

6. Would I be able to select the date of visit?

Tickets purchased from [Sentosa Online Store](#) are available for 3 months from the date of purchase. You may use the Sentosa Fun Pass within this stipulated period hence no specific date of visit is required.

7. Will I receive any individual physical attraction tickets?

Yes. Upon purchase/redemption, you will be given a physical ticket that is coded with the respective number of tokens for ease of use.

8. Where can I purchase Sentosa Fun Pass?

Sentosa Fun Pass can be purchased from Sentosa Online Store and/or at any Sentosa Ticketing Counters on your day of visit. Prices are standardized across both platforms.

9. Where are the Sentosa Ticketing Counters located at?

Sentosa Ticketing Counters	Operating Hours
Within Sentosa Island	
Beach Station (below Sentosa Express, Beach Station)	Daily: 11:00am to 8:00pm
Imbiah Forecourt (opposite Madame Tussauds Singapore)	Monday: 10:30am to 6:00pm Tuesday-Wednesday: Closed Thursday-Sunday: 10:30am to 6:00pm
Imbiah Lookout (opposite Sentosa Express, Imbiah Station)	Daily: 10:00am to 7:00pm
Resorts World Sentosa Station (below Sentosa Express, RWS Station)	Monday-Tuesday: 9:30am to 5:00pm Wednesday: Closed Thursday-Friday: 11:30am to 7:00pm Saturday-Sunday: 9:30am to 7:00pm
Outside Sentosa Island	
VivoCity Station (VivoCity Lobby L, Level 3, Sentosa Express)	Daily: 9:00am to 6:00pm

TICKETS & REDEMPTIONS

10. Are the prices shown in Singapore Dollars?

Yes, all prices shown are in Singapore Dollars.

11. What is the validity period for Sentosa Fun Pass?

- a. For online purchase from Sentosa Online Store:
 - You will receive a confirmation email once the transaction is successful. The email confirmation will be valid for 3 months from the date of purchase. You may redeem/use the Sentosa Fun Pass at any Sentosa Ticketing Counter within this stipulated period.
- b. For offline purchase from Sentosa Ticketing Counter:
 - You will receive a physical ticket, and the ticket is valid for 2 days from the date of purchase.

**Please be advised that the Sentosa Fun Pass is to be utilized within 2 consecutive days upon redemption.*

12. Can I purchase the Sentosa Fun Pass as a gift?

Yes. You may purchase the Sentosa Fun Pass as a gift. However please kindly note the following:

- a. Do ensure the name reflected on the booking confirmation is the same as the credit card holder's name.
- b. For ticket collection: The authorized person will have to present the following documents:
 - Email confirmation receipt (Starts with STIC)
 - Signed [Letter of Authorization](#)
 - Authorized person's proof of identity

13. Are we issued e-tickets for purchases made online at the Sentosa Online Store?

No. You will receive a confirmation email once the transaction is successful. The email confirmation will be valid for 3 months from the date of purchase. You may redeem/use the Sentosa Fun Pass at any Sentosa Ticketing Counter within this stipulated period. Upon purchase/redemption, you will be given a physical ticket that is coded with the respective number of tokens for ease of use.

14. Can I top-up tokens in my Sentosa Fun Pass?

Yes. Top-up options are available at all Sentosa Ticketing Counters. Top-ups are available in denominations of 5 Tokens at \$5.

15. Is there any refund of tokens if I am unable to fully utilize all the tokens in my Sentosa Fun Pass?

No. There is no refund for any unused tokens.