



**Updated terms and conditions governing Sentosa Scratch & Win Campaign  
(28 June 2021 to 31 December 2021)**

**About the Promotion & Eligibility**

1. The Sentosa Scratch & Win Campaign (the "**Promotion**") runs from 28 June 2021 till 31 December 2021 (both dates inclusive) or such other date(s) as may be determined by Sentosa Development Corporation ("**SDC**") in its sole and absolute discretion from time to time without prior notice in whatever mode of communication as SDC deems fit ("**Promotion Period**").
2. To take part in the Promotion, you need to meet the criteria (as outlined in paragraph 3 below) during the Promotion Period ("**Qualifying Transaction**").
3. "**Qualifying Transaction**" refers to a minimum spend of \$30 in a single receipt made during the Promotion Period in respect of either: (a) a SingapoRediscoverers Vouchers ("**SRV**") redemption on attractions, tours and hotel stays on Sentosa Island only, or (b) any purchase made with business establishments on Sentosa Island ("**Island Partners**") regardless of the payment methods used (including by way of SRV redemption). Please note the following exceptions:
  - i. For SRV redemptions, only invoices/receipts from Klook, Changi Travel Services, Traveloka, Trip.Com and GlobalTix ("**SRV Partners**") will be accepted. A PDF soft copy or printed hardcopy will be required for purposes of verification and scanning during redemption.
  - ii. Bundled packages offered by the SRV Partners which include attractions outside of Sentosa Island shall be excluded as a "Qualifying Transaction".
  - iii. For purchases made with Island Partners, only invoices/receipts from Island Partners and Sentosa Ticketing Counters will be accepted for redemption. A PDF soft copy or original printed receipt will be required for purposes of verification and scanning during redemption. Original printed receipts will be stamped as proof of redemption.
  - iv. Bundled packages offered by Island Partners which include products offered outside of Sentosa Island shall be excluded as a "Qualifying Transaction".
4. Each Qualifying Transaction will entitle a participant to receive one (1) Sentosa Scratch & Win Card ("**Scratch Card**") for every \$30 spent in a single receipt, up to a maximum of five (5) Scratch Cards to be issued per Qualifying Transaction made in a single receipt.
5. Scratch Cards are issued per Qualifying Transaction during the Promotion Period and are on a while-stocks-last basis. The issuance/redemption of the Scratch Cards will be at the following Sentosa Ticketing Counters: Vivocity Level 3, Resorts World Station or Beach Station. Kindly check the following website <[www.sentosa.com.sg/en/contact-us](http://www.sentosa.com.sg/en/contact-us)> for updated opening hours/days.



### Winning Scratch Cards and Prizes

6. The gift or vouchers stated on the Scratch Card ("**Prizes**") can only be redeemed from the merchants listed on the following website: <[www.sentosa.com.sg/srvscratchcardtncs](http://www.sentosa.com.sg/srvscratchcardtncs)>. Prizes are subject to availability while stocks last. SDC has the right to replace any Prize with an item of similar value at any time without prior notice.
7. To redeem the Prizes, you should:
  - i. Present the original Scratch Card to the merchant indicated in the list of merchants mentioned in paragraph 6 above; or
  - ii. Key in the promotional code directly at the merchant's website/app (for promotional code Prizes).
8. Prizes are to be redeemed within the prize redemption period indicated on the Scratch Card or on the merchant's website, or within such extended period as may be stipulated by the merchant from time to time. If a participant fails to claim his/her Prize within the time frame specified on the Scratch Card or on the merchant's website (or within such extended time frame stipulated by the merchant), his/her Prize will be forfeited and the participant shall not have any claim against SDC for such forfeiture. SDC reserves the right to deal with the unclaimed Prize(s) in its sole discretion.
9. A Scratch Card is considered invalid if torn, damaged or tampered with, and will not be replaced for any reason.
10. The Prizes are non-transferrable, non-refundable, non-assignable, non-exchangeable for cash, credit or any other items other than the stipulated item on the Scratch Card. The validity period of the Prize is non-extendable, unless stipulated by SDC and/or the merchant. SDC will be under no obligation to replace or pay to the participant the value of any Prizes that are not utilised by the participant before the end of the validity period of the Prize as may be stipulated by SDC and/or relevant merchants.
11. Redemption for the respective Prizes are subject to the merchant's terms and conditions.

### General

12. By participating in the Promotion, you are deemed to have accepted and agreed to be bound by these terms and conditions contained herein and any other instructions, terms and conditions that SDC may issue from time to time.
13. We are not responsible for any incomplete, lost, late, damaged, illegible or misdirected forms or email communication, for technical hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled or delayed electronic transmission, in relation to any platforms or systems (including SingPass) , which may limit a participant's ability to participate in the Promotion.
14. By participating in the Promotion, all participants agree and undertake to, at all times, indemnify, keep indemnified, and hold SDC, its employees and agents harmless against all losses (including direct, indirect, incidental and/or consequential losses), damages (including general, special, and/or punitive damages), demands, injuries (other than personal injury



caused by SDC's negligence), claims, costs, penalties, interests and fees (including all legal fees as between solicitor and client or otherwise on a full indemnity basis whether or not incurred in respect of any real, anticipated, or threatened legal proceedings), howsoever caused by, arising or resulting from, whether directly or indirectly, their participation in the Promotion, acceptance or usage of any Prize, and/or any breach or purported breach of these terms and conditions and/or any applicable law.

15. SDC makes no warranty or representation as to the quality, merchantability or fitness of purpose of the merchants' goods and services in respect of the Prize. We will not be responsible or held liable for any loss of, damage to or defects in any Prize, or for any loss, injury or harm to any person in connection with redeeming or using the Prize.
16. We will not be responsible or liable for any loss or damage whatsoever arising directly or indirectly howsoever in connection with or as a result of the redemption process.
17. We have the right to suspend or end this Promotion or change any terms and conditions at any time without giving you notice. This includes changing the rules relating to what qualifies for the Promotion and the dates of the Promotion.
18. SDC may at its discretion forfeit the Prize, or, if already awarded, reclaim the Prize at the expense of the participant without payment, compensation, or having to give any reason whatsoever in the event SDC subsequently discovers that the participant is not eligible to participate in the Promotion and/or to receive the Prize.
19. If there is any difference between these terms and conditions and the contents of any brochure, marketing and/or promotional material relating to this Promotion, these terms and conditions will prevail.
20. Our decision on all matters relating to the Promotion shall be final and binding on all participants, including without limitation, any decision on the eligibility of any person or cancellation or suspension of the Promotion, without any obligation to furnish notice and/or reason. No correspondence or appeal will be entertained.
21. SDC reserves the right to disqualify or disregard any participant who does not comply with the terms and conditions contained herein.
22. SDC has the sole and absolute discretion to exclude any participant from participating in the Promotion without any obligation to furnish notice and/or reason.
23. Failure by SDC to exercise any of its right or remedy under these terms and conditions contained herein does not constitute a waiver of that right or remedy.
24. The laws of Singapore shall apply to these terms and conditions, and any disputes between you and us will be dealt with in the courts of Singapore.
25. A person who is not a party to any agreement governed by these terms and conditions shall not have the right under the Contracts (Right of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.



26. By taking part in this Promotion, you agree and consent to the collection, use and disclosure of your personal data collected in connection with this Promotion, for SDC to administer this Promotion and contact you in relation to the Promotion (including but not limited to verification of the Qualifying Transactions and the administration of Prizes) and for record keeping purposes. In the event that you wish to withdraw your consent for use of your personal data, you shall be deemed to have withdrawn voluntarily from this Promotion and all your entitlements under this Promotion shall also be withdrawn. As a winner of any of the Prizes, you also agree to participate and co-operate with SDC in all promotional activities relating to this Promotion, including but not limited to being interviewed, filmed and photographed. You agree to grant SDC a perpetual and non-exclusive licence to use such recorded footage and/or photographs of you in all media worldwide, including online social networking sites and you agree that you shall not be entitled to the payment of any fee for such use. SDC shall not be liable for any third party's misuse of the information provided by you and/or images of you as a result of your participation in this Promotion.