

## **Sentosa Islander Membership Terms & Conditions**

1. The Sentosa Islander Membership is valid for 1 year.
2. The Sentosa Islander Membership means that you will not only be issued a Sentosa Islander Membership Card (“Card”) but also be given access to possible rewards, discounts, privileges, promotions, offers, services and/or products, offered by Sentosa Development Corporation (“SDC”), SDC’s related corporations or associated companies, as well as partners, merchants and/or third party organisations with whom SDC may collaborate, partner or tie up with (collectively the “Member Benefits”)( SDC’s related corporations or associated companies, as well as partners, merchants and/or third party organisations with whom SDC may collaborate, partner or tie up shall be referred to as “SDC Partners”). Member Benefits may be amended, ceased, changed, by us, at any time at our absolute discretion.
3. The Card is NON-TRANSFERABLE.
4. The Card is the property of SDC and must be returned upon request.
5. One person can apply and own only one Sentosa Islander Membership Card, unless otherwise determined by SDC in its absolute discretion.
6. All fields in the application form are mandatory and must be fully completed. Incomplete, inaccurate information and/or supporting documents may lead to delays in the processing or rejection of the application. SDC has the absolute discretion whether to approve your Sentosa Islander Membership application (including that on an exceptional basis). The decision of SDC will be final.
7. SDC reserves the right to request for and to retain supporting documents in relation to any Sentosa Islander Membership application.
8. The processing period for online / mail-in application will be 2 to 3 weeks. The Card will be sent to the mailing address listed in your application. Walk-in applications will be processed on the spot during operating hours.
9. For mail-in applications, payment will be by cheque or credit card only. For cheque payment, please make your cheque payable to “Sentosa Development Corporation”. For online applications, payment will be by credit cards only. For walk-in applications, payment can be made by cash, NETs or credit cards.
10. Wrongful use of the Card shall be subject to immediate confiscation, withdrawal of privileges and penalty of up to S\$300.
11. The Card entitles you as a member, unlimited admission into Sentosa island via the Sentosa Express, Sentosa Boardwalk and drive-in via the Sentosa gantry (subject to the terms and conditions of the drive-in privilege stated below) during the validity of your membership.
12. All prevailing privileges and discounts are offered only upon presentation of a valid Card by you (subject to the terms and conditions set out herein) and are not applicable with any other special offers or promotions.
13. The Card is strictly for your leisure visits only. You are not allowed to use the Card to enter Sentosa island for any other purposes including that of work (except for Islander Island Partner cardholders)
14. Your drive-in privilege is subject to the following terms and conditions:-
  - (i) Only 1 private car with an In-Vehicle Unit (IU) is allowed IU registration per membership.

- (ii) Only members with private cars (with Singapore registration prefix S'A' to S'Y' excluding S'H') shall be allowed IU registration with SDC. All other classes of vehicles that do not have registration prefix S'A' to S'Y' excluding S'H' (e.g. 'A\_series', 'F\_series', 'FB\_series', G\_series', 'P series', Q\_series', Y\_series' etc) will not be allowed IU registration with SDC.
  - (iii) Only members with private cars that are registered with SDC will enjoy complimentary drive-in admission via the Sentosa gantry during the validity of the membership. Members' cars that are not registered with SDC shall be charged at the prevailing admission rates.
  - (iv) When you enter Sentosa island by taxi, you will enjoy complimentary drive-in admission if you show your Card at the Sentosa gantry manned by Sentosa staff. For the avoidance of doubt, if you enter Sentosa island by taxi via the unmanned Sentosa autolane gantry, you will be charged at the prevailing admission rates.
  - (v) All vehicles on Sentosa island are subject to the Road Traffic Act, the Sentosa Development Corporation Act and Regulations . All members with vehicles that violate any traffic rules on Sentosa island more than 3 times, will have the Card associated with such vehicle cancelled with no refund.
  - (vi) Application for the Car In-Vehicle (IU) Registration is subject to approval by SDC. If approved, you will be notified via phone or email on successful Car In-Vehicle (IU) Registration within 14 working days.
  - (vii) For Car In-Vehicle (IU) renewal, please allow 2-3 working days for processing. You will be notified via phone or email of the successful Car In-Vehicle (IU) renewal.
  - (viii) A non-refundable administrative fee of \$10.70 (inclusive of the prevailing GST rate) is payable for the replacement or change of each Car In-Vehicle (IU) Registration. 14 working days will be needed for the activation of this registration.
15. In order to process, administer and/or manage your Sentosa Islander Membership with SDC and/or to achieve one or more of the Purposes (as defined below), SDC will necessarily need to collect, use, disclose and/or process your personal data or personal information about you. Such personal data includes information set out in this form and any other personal information relating to you that is provided by you or possessed by SDC, from time to time.
16. SDC will/may collect, use, disclose and/or process your personal data for one or more of the following purposes:
- (i) Evaluating and/or processing your Sentosa Islander Membership application and/or the "MySentosa App" which you may have downloaded on your mobile/computer devices whereby you will be given access to possible rewards, discounts, privileges, promotions, offers, services and/or products, offers by SDC, SDC's related corporations or associated companies, as well as partners, merchants and/or third party organisations with whom SDC may collaborate, partner or tie up with (collectively the "Member Benefits")( SDC's related corporations or associated companies, as well as partners, merchants and/or third party organisations with whom SDC may collaborate, partner or tie up shall be referred to as "SDC Partners").
  - (ii) Administering, dealing with, managing and/or maintaining your Sentosa Islander Membership with SDC including but not limited to administering and dealing with your Member Benefits, sharing your personal data with SDC Partners to administer and deal with Member Benefits, contacting you through various modes of communication such as via phone/voice call, text message and/or fax message, email and/or postal mail for such purposes, dealing in any matters relating to your membership (including the mailing of correspondence, statements, information,

- invoices, or notices to you, which could involve disclosure of certain personal data about you to bring about delivery of the same), performing internal administrative, operational and technology tasks for the said purposes, storage and/or backup of your personal data;
- (iii) Providing and sending you marketing, advertising and/or promotional information and materials relating to Member Benefits as well as products, attractions, events and/or services that SDC or SDC Partners may be selling, marketing, offering and/or promoting, on Sentosa island, via various modes of communication such as (a) postal mail to your postal address(es) and/or electronic transmission to your email address(es) (based on our records that we have of your postal address(es) and email address(es) or any new or amended postal or email address(es) that you may provide us with from time to time) and (b) via telephone/voice calls, SMS/MMS and/or facsimile to your telephone number(s) (based on our records that we have of your telephone number(s) or any new telephone number(s) that you may provide us with from time to time) with such telephone/voice calls, SMS/MMS and/or facsimile being sent in accordance with Singapore's Personal Data Protection Act;
  - (iv) Dealing with or facilitating customer service, carrying out your instructions, or dealing with or responding to any enquiries given by you or on your behalf;
  - (v) Complying with or as required by any applicable law, governmental or regulatory requirements of any relevant jurisdiction, including meeting the requirements to make disclosure under the requirements of any law binding on SDC or on SDC's related corporations or associated companies (such as the Sentosa Development Corporation) and for the purposes of any guidelines issued by regulatory or other authorities, whether in Singapore or elsewhere, with which SDC or SDC's related corporations or associated companies is/are expected to comply;
  - (vi) Producing statistics and research for internal and statutory reporting and/or record keeping requirements;
  - (vii) Conducting research, analysis and development activities (including but not limited to data analytics, surveys, product and service development and/or profiling) to improve SDC's services or products and/or to enhance your membership experience, via various modes of communication such as (a) postal mail to your postal address(es) and/or electronic transmission to your email address(es) (based on our records that we have of your postal address(es) and email address(es) or any new or amended postal or email address(es) that you may provide us with from time to time) and (b) via telephone/voice calls, SMS/MMS and/or facsimile to your telephone number(s) (based on our records that we have of your telephone number(s) or any new telephone number(s) that you may provide us with from time to time) with such telephone/voice calls, SMS/MMS and/or facsimile being sent in accordance with Singapore's Personal Data Protection Act; and
  - (viii) Any other purposes which we notify you of at the time of obtaining your consent (collectively the "Purposes").
17. Your personal data may/will be disclosed by SDC to third parties, which may be sited within or outside of Singapore, for one or more of the Purposes, such as any of its third party service providers or agents or SDC's related corporations' or associated companies' third party service providers or agents, as such third party service providers or agents if engaged by SDC or by SDC's related corporations or associated companies, as the case may be, would be processing your personal data for one or more of the Purposes.

18. Where you have provided personal data of individuals other than yourself (such as personal data of your spouse or your family members), whether in the membership application form(s) or otherwise, you warrant and represent that the personal data of these individuals are legitimate and accurate, that you are validly acting on behalf of and have the authority from each of these individuals, and that you have obtained each of these individuals' consent, to disclose their personal data to SDC and for SDC to collect, use, disclose and process their personal data for the Purposes and in accordance to the terms herein.
19. SDC reserves the right to amend, withdraw or terminate any part of the benefits & privileges, terms and conditions of the Card/Sentosa Islander Membership without prior notice. In the event of dispute, the decision of SDC will be final.
20. SDC reserves the right to reject any application and to terminate the Card/Sentosa Islander Membership without refund if the terms and conditions of the Card are not complied with.
21. Loss of the Card must be reported immediately to our hotline at 1800-SENTOSA (736 8672).
22. An administrative fee of S\$10.70 (inclusive of the prevailing GST rate) shall be levied on the replacement of each Card.
23. SDC will not be held responsible for stolen/lost/damaged Cards.

For more information on membership privileges, please log on to [www.sentosa.com](http://www.sentosa.com).