sentosa™
where discovery never ends

Siloso Beach

Access Advisory



Last Updated March 2024

Disabled People's Association dpa

LevelField Redefining Access

Redefining Access For All Is Our Business

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About the Access Guide

Sentosa Development Corporation collaborated with Disabled People's Association and LevelField Consultants to provide visitors with disabilities the information they might need to plan their visit to Siloso Beach.

Sentosa is committed to working towards a more inclusive experience for its visitors and welcomes feedback on how it can continue to make the island more accessible.

This Access Guide includes:

Information on getting to and around Siloso Beach

General information on key features and policies of Siloso Beach

Detailed maps of Siloso Beach with the location of amenities and accessible features such as accessible toilets, diaper changing stations and water dispensers.

Please note that all information is accurate as of March 2024.

This Access Guide does not include:

Access information about temporary features and programmes.

Detailed access information about attractions, hotels, restaurants and retail shops at Siloso Beach.

Accessible amenities within attractions, hotels, restaurants and retail shops have not been surveyed during this study.

For information about the above, please refer to Siloso Beach's website or call 1800-SENTOSA (7368672).

Getting Here

Before your visit

Please consult this Access Guide to plan your visit to Siloso Beach. For important notices about temporary closures and a full list of beach safety details, please visit Siloso Beach's website.

By Sentosa Express from Vivo City

Take the Sentosa Express from VivoCity Shopping Mall, Lobby L, Level 3 and alight at Beach Station.

- Width of accessible flip gate: 0.99m wide
- Sentosa Express shifts as passengers enter or exit
- Wheechair users and persons with mobility aids might require assistance with boarding
- Please be careful

Card	Fee
Standard Entry Fee	$4
Senior citizens, persons with disabilities, workfare transport concession card holders and for primary, secondary, junior college and ITE student concession card holders.	$2
Child concession card holders, or children below 0.9m tall and accompanied by an adult	Free

Visitors without the above mentioned cards may approach the counter to purchase tickets.

First train: 7am Last train: 12am

By Public Bus

Board Bus 123 and alight at Beach Station. Bus 123 is wheelchair accessible.

By Beach Shuttle

Alight at Siloso Beach. Please note that the Beach Shuttle is not wheelchair accessible.

By Car

Visitors can drive into the island via the Sentosa Gateway.

Island Admission details:

- Auto deducted via the in-vehicle unit CashCard
- or cash paid to counters at the gantry
- For more information about parking rates and admission charges, please visit Sentosa's website.

The nearest carpark to Siloso Beach is the Beach Station Car Park.

Map of Siloso Beach



Legend

- Accessible Restroom
- Bicycle Parking
- Beach Shuttle Stop
- Cable Car
- Car Park
- Convenience Store
- Diaper Changing Station
- First Aid
- Food & Beverage
- Guest Services Counter
- Hotel
- No step-free access
- Nursing Room
- Pick-up and Drop-off
- Steep Ramp
- Taxi Stand
- Tram Stop
- Water Dispenser

Attractions

1. Central Beach Bazaar
   - -Air Combat
   - -Sentosa Musical Fountain
   - -Sentosa Skyjet
   - -Wings of Time
4. Gogreen Eco Adventure
5. iFly Singapore
   - -Marrybrown
   - -Shake Shack
   - -Toast & Curry
6. Mega Adventure Park
7. Nestopia
8. Ola Beach Club
9. Scentopia
10. Skyline Luge Singapore
11. Skypark Sentosa by AJ Hackett
13. Southside
    - -Trickeye Singapore
    - -Market Hall

Food & Beverage

2. -Co+Nut+ink
   - -Convenience Store
3. -Baristart Cafe
   - -Bikini Bar
   - -Coastes
   - -Gelatissimo
   - -Sand Bar
5. -Good Old Days Food Court
   - -Mr.Coconut
6. -LiHo Tea
   - -Old Chang Kee
7. Rumours Beach Club
9. Coffee Bean & Tea Leaf
10. Tipsy Unicorn
11. Trapizza

Hotel

1. Shangri-La Rasa Sentosa Singapore
   - -CHI, The Spa
   - -8 Noodles @ Dine on 3
   - -Casserole @ Dine on 3
   - -Silver Shell Cafe @ Dine or
   - -The Bubble Bar @ Dine on
2. Siloso Beach Resort

Key Features

Accessible Restrooms

Accessible restrooms are located at:
- Beach Station
- Wings of Time
- Siloso East
- Siloso Central A
- Siloso Central B
- Siloso Central C
- Siloso West
- Siloso Point

Accessible restroom features:
- Swing doors with pull handles
- Door access clearance width: Approximately 0.85m
- Sufficient turning space within restrooms

Diaper Changing Stations

Locations of diaper changing stations and respective heights:
- Women's Restroom at Beach Station: 0.8m
- Nursing Room at Beach Station: 1.1m
- Women's Restroom at Wings of Time: 0.96m
- Nursing Room at Siloso East: 0.9m
- Nursing Room at Siloso West: 1.1m
- Women's Restroom at Siloso Point: 0.77m

We recommend that parents who are wheelchair users use the diaper changing stations at Beach Station or Siloso Point.

Nursing Rooms

Nursing rooms are located at:
- Beach Station
- Siloso East
- Siloso West

Nursing Rooms are equipped with:
- Diaper changing counters
- Hot and cold water
- Private rooms with a couch

Please note that the private rooms and the diaper changing counters are not accessible for parents on wheelchairs.

First Aid

First Aid Stations are located:
- Next to Gogreen Eco Adventure
- Near Scentopia
- Opposite Mega Adventure Park

There is a ramp at the entrance of the First Aid Stations. Wheelchair users may require assistance.

Prayer Rooms

The prayer rooms are located at the carpark at Beach Station. There is a step at the door of the male prayer room.

Showering Facilities

Showering facilities are located at:
- Siloso East
- Siloso Central A
- Siloso Central B
- Siloso West

There is step-free access to these facilities. There are no wheelchair-friendly showering facilities.

Tram Stops

Most tram stops have a small step. Please be careful.

Water Dispensers

Location of water dispensers:
- Beach Station
- Siloso Central A Restroom Cluster

Beach Station

Accessible Vans

Accessible vans are available to transport wheelchair users around Siloso Beach.

Please proceed to the station counter to request this service or call 1800-RANGERS (7264377).

Car Park

- Two accessible lots and two family lots located near the lift
- No accessible EV charging stations.
- Cashcard top-up machine is located near the escalators.
- Height of cashcard top-up machine: 1.32m
- Lift leading up from the Basement to Level 1 of Beach Station.
- Steep ramp leading to the escalator. Please be careful.
- Steep ramp leading up to the Wings of Time entrance. Wheelchair users may require assistance.

Drop-off and Pick-up Point

There is step-free access from the Beach Station drop-off and pick-up point to Siloso Beach.

Guest Services Counter

- Guest Services Counter at Beach Station is accessible.
- Manual wheelchairs are available for rental.

Sentosa Express

Please note that there are two separate designated lifts that serve for boarding (PL1) and alighting (BS01) the platform at Beach Station.

Trams and Shuttle Service

- Trams and shuttle service are not wheelchair accessible.
- Please use the accessible vans for getting around within Sentosa.
- Assistance dogs are welcome on trams and the shuttle service.

Attractions

There is step-free access to the following attractions:

1 Central Beach Bazaar
- **Sentosa Musical Fountain**
- **Sentosa Skyjet**
- **Wings of Time**

4 Gogreen Eco Adventure

5 iFly Singapore
- **Marrybrown**
- **Shake Shack**
- **Toast & Curry**

6 Mega Adventure Park

7 Nestopia

8 Ola Beach Club

9 Scentopia

10 Skyline Luge Sentosa

11 Skypark Sentosa by AJ Hackett/ Summerhouse Beach Club

13 Southside
- **Trickeye Museum**
- **Market Hall**

Please take note of the following advisory for these attractions:

1 Central Beach Bazaar
- **Air Combat (Level 2)**
- **Sentosa Musical Fountain**
- **Sentosa Skyjet**
- **Wings of Time**

- Steps at the main entrance to Sentosa Musical Fountain, Sentosa Skyjet and Wings of Time.
- There is an alternate step-free entrance to Sentosa Musical Fountain, Sentosa Skyjet and Wings of Time.
- No step-free access to Air Combat on Level 2.
- Food trucks at Central Beach Bazaar have steps leading up to the ordering counters.
- Wheelchair users will require assistance at food trucks.

4 Gogreen Eco Adventure

- Steep slope at entrance. Wheelchair users may need assistance.

5 iFly Singapore
- **Toast & Curry**

- Narrow doorway at Toast & Curry.

6 Mega Adventure Park

- Steps at the main entrance.
- There is an alternate step-free entrance.

10 Skyline Luge Sentosa

- Kerb ramp after the crossing at Skyline Luge Sentosa.
- Wheelchair users may require assistance at crossing.

Food and Beverage

There is step-free access to the following outlets:

Co+Nut+ink / Convenience Store

Bikini Bar/Gelatissimo/Sand Bar/Coastes

Good Old Days Food Court/ Mr Coconut

LiHo Tea/Old Chang Kee

Rumours Beach Club

The Coffee Bean and Tea Leaf

Tipsy Unicorn

Trapizza

Please take note of the following advisory for these outlets:

Baristart Cafe/ Coastes

- No step-free access to Baristart Cafe.
- Steep ramp at Coastes.
- Wheelchair users will require assistance at these places.

Good Old Days Food Court

- Ramp leading up to Level 2 where Good Old Days Food Court is located.

Rumours Beach Club

- Steps at main entrance.
- There is an alternate step-free entrance with ramp at the back.
- No directional signage to the ramp.
- Wheelchair users will require assistance.

Trapizza

- Steep ramp leading up to Trapizza.
- Wheelchair users may require assistance.

*Halal-certified outlets

Hotels

① Shangri-La Rasa Sentosa
- CHI, The Spa
- 8 Noodles @ Dine on 3
- Casserole @ Dine on 3
- Silver Shell Café @ Dine on 3
- The Bubble Bar @ Dine on 3

- Long and steep ramp leading up to Shangri-La Rasa Sentosa.
- Steep slopes and kerbs leading to the spa and restaurants at Dine on 3.
- Highly recommended that wheelchair users and mobility aid users use the accessible van to get to these spaces.

There are 2 accessible rooms available at Shangri-La Rasa Sentosa. For enquiries on accessible rooms and other amenities, please contact the hotel directly or visit Shangri-La Rasa Sentosa's website.

② Siloso Beach Resort

- Step-free access to Siloso Beach Resort and Siloso Beach Cafe
- Slight ramp leading up to convenience store next to resort. Wheelchair users may require assistance.

There is an accessible deluxe room with toilet guard rails at Siloso Beach Resort. For enquiries on accessible rooms, please contact the resort directly or visit Siloso Beach Resort's website.

Siloso Point Cable Car

Drop-off and pick-up point, ramp to beach

- Steep ramps leading up from the drop-off point.
- Steep ramp leading down to the beach at Siloso Point.
- Wheelchair users are likely to require assistance at Siloso Point.

Cable Car

- Only manual wheelchairs are allowed on the Cable Car rides.
- For more information, please visit Sentosa's website.

About the Access Guide Collaboration

Development of Access Guide

Sentosa Development Corporation collaborated with Disabled People's Association (DPA) and LevelField Consultants to produce an Access Guide to provide visitors with disabilities with the information they might need to plan their visit.

After LevelField Consultants conducted an initial accessibility audit of Siloso Beach and produced an internal audit report, DPA translated that information into the Access Guide. The Guide was validated by persons with disabilities to ensure it was easy to understand and helpful to visitors with disabilities.

Sentosa Development Corporation is working towards a more accessible experience for its visitors and welcomes feedback on how it can improve. Likewise, DPA and LevelField Consultants appreciates feedback on its Access Guides and would love to hear what you think would make it an even better resource.

About Disabled People's Association

Disabled People's Association Disabled People's Association (DPA) is Singapore's only cross-disability non-profit organisation. We represent the disability community, working to build a fairer society where everyone can participate in all aspects of life from education to employment and access to social integration.

What we do

A Voice of Our Own: We are an organisation for people with disabilities run by people with disabilities. We listen to the needs of all persons with disabilities in Singapore, their allies, carers and other social service organisations that provide essential services and we ensure their needs are represented at a national level. We provide a platform for all people with disabilities to speak up and ensure their voices are heard.

How we do it

We help the disability community have a voice in society by working with decision-makers in political, commercial and educational institutions so that no decision that impacts them is made without them. We also provide training, consultancy and education for both people with disabilities and the public, so we can work together to create an inclusive, accessible society we are all proud of.

Website: www.dpa.org.sg
Facebook: @DisabledPeople'sAssociation
Instagram: @dpa.sg

About LevelField Consultants

LevelField Consultants advocates and promotes the need for an environment that is accessible, safe and inclusive for persons of all ages and abilities. In addition, we strive to improve the level of awareness about the need for a friendly and conducive built environment to promote the social inclusion of all in particular people with disabilities and the elderly.

What we do

LevelField Consultants conducts access audits and provides advice and recommendations to developers, architects, town planners, facility managers, service providers and businesses to improve accessibility and work towards achieving universal design while ensuring compliance of the Code on Accessibility in the Built Environment.

Through our trained and experienced access auditors, LevelField Consultants capitalises on this knowledge to explain the hows and whys of accessibility in a functional and practical manner. LevelField Consultants also conducts accessibility and universal design training and is the only known accessibility consultancy in Singapore. It champions an inclusive built environment.

LevelField
Redefining Access
Redefining Access For All Is Our Business

Website: http://www.levelfield.com.sg